



Betterview Windows Inc, & Allstar Hurricane Shutters

"Choices in Hurricane Protection"

License #'s C-7219-C-7287- SP14029-SP14015

"Showroom and Manufacturing Facility"

11683 87th St. N - Largo, Florida 33773

Fax 727-320-9489

On behalf of Betterview Windows and Allstar Hurricane shutters we truly hope that you enjoyed your home project with us. We like to make each customer feel as much a part of the Betterview family as our employees/family members are. To do so we try to provide not only the best customer service but also keep up on the industries products and standards. Please take a moment to fill out the brief survey to let us know about your experience with us.

- | | Yes | NO |
|--|-------------------------------------|--------------------------|
| 1. Was our salesman informative, professional and accurate? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 2. Was our Installation team courteous, cooperative and professional in the workmanship? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 3. Did the installation team clean area after the installation was completed? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 4. Were you satisfied with the customer service provided by our office staff? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 5. Are you satisfied with the product that you had installed? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 6. Are you satisfied with the overall transaction? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 7. Would you use our company again for future projects? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 8. Would you recommend our company to a friend or family member? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Comments: ITS TEAM WORK THAT MAKES A COMPANY GREAT. BETTERVIEW HAS FOUND THE TEAM THAT WORKS. MIKE, THE OWNER, DOES THE INITIAL WORK OF PRICING & ESTIMATING WITH THE CUSTOMER. THE OFFICE WORKER, DEBBIE, WHO IS EFFICIENT, KNOWLEDGEABLE & PLEASANT ALL TIMES.

AND THEN THERE ARE THE INSTALLERS, GEORGE & BRANDON, REPRESENTING THE MOST IMPORTANT PART OF THE TEAM. THEIR TEAMWORK, EFFICIENCY & KNOWLEDGE COMBINE TO MAKE THE INSTALLATION (AFTER REMOVING & CARTING THEM AWAY) OF 18 WINDOWS VERY ENJOYABLE FOR THIS HOME OWNER.

Sharon Sholoz

Customer Signature

7/22/10

Date